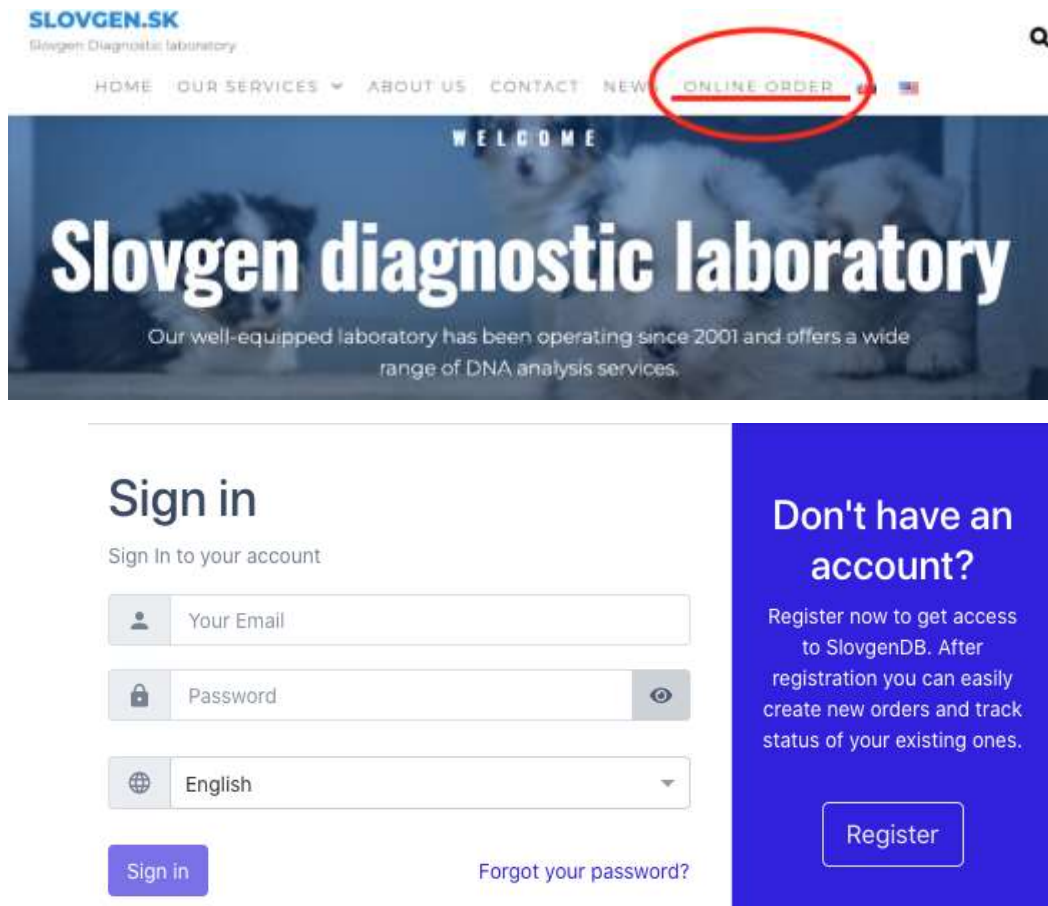


## HOW TO MAKE AN ONLINE ORDER

1. Visit website [www.Slovgen.sk](http://www.Slovgen.sk) or directly <https://portaltest.slovgen.sk/#/login>. Create a new account, fill in all required fields below and click continue. Now you are registered in the database.
- 2.



The screenshot shows the website header with navigation links: HOME, OUR SERVICES, ABOUT US, CONTACT, NEW, and ONLINE ORDER (circled in red). Below the header is a banner for "Slovgen diagnostic laboratory" with a "WELCOME" message and a description of their services. The main content area features a "Sign in" section with input fields for "Your Email", "Password", and a language dropdown set to "English". There are "Sign in" and "Forgot your password?" buttons. To the right, a blue box asks "Don't have an account?" and provides instructions on registration, with a "Register" button.

3. In Home section you can order a free sampling kit on the right side is option **Sampling kit order**. Add number of dogs you want to test, sampling method and submit order.



4. In Home section you can also click on : **+New order** to order analysis for your pet.
5. For new sample fill the name, chip, pedigree number, breed, coat color, etc.
6. Choose analyses from the list and press **'Add to basket'**
7. If you want to send more than one sample, click on the left green button: **add another sample**.

In case the vet info is not filled in, and the sample has not been collected by a trusted authority, the analysis result might not be accepted by the kennel club. Protocol will state: "Animal identity has not been verified"

Log Out

- Home
- Profile
- My Orders
- Sampling Kit Orders
- My Samples
- Calendar

CONTACTS

- Slovgen.sk
- Contact Us

VERSION: 1.7.0-CBA38B4A

**Samples & Analyses**  
Describe the animals, sampling and analyses you need

Payment & delivery  
Choose payment method & results delivery

Summary  
Review & submit

### Samples & Analyses

**Sample 1**

Define new sample  
 Choose from your existing samples

Animal: Dogs | Breed: [ ]

Name of the animal: [ ]

RFID / chip no.: [ ] | Tattoo Id: [ ] | Pedigree No: [ ]

Sex: [ ] | Date of birth: [ ] | Fur color: [ ]

Sample type: [ ] | Sampling date: [ ]

Sampling by vet?

Display different owner?

**Analyses for this sample**

Choose an analyses from the list and press 'Add to basket' to add it to your order

[ ] Add to basket

⚠ Before submitting your order, please make sure that the analyses you have selected are suitable for given species/breed. If you are unsure, please contact us via phone or email. Once the analysis has been performed, you will be billed for it, even if it might not be suitable for given breed.

Some fields in the form are not valid. Please fill in all required fields and check the form for errors. Click this message to reveal all errors in the form. [Show errors](#)

**Add another sample** | Cancel | Next step

8. Click **Next step** to [Payment and delivery](#)

**Payment & delivery**

Email notifications

Do you request a free sampling kit?

Payment type: Bank transfer

Results delivery:  Electronically (via SlovgenDB portal, in your account)  Also by mail (delivered to your postal address)

Invoice should be sent: Immediately (you gain access to results as they are being processed)

Note: Note

By submitting this order you confirm, that all information about the animal(s) is correct and sampled material belongs to the specified individual. Customer also agrees with storing of samples in DB and their subsequent use for research purposes. Samples will be processed anonymously, only using breed and sex as identifiers.

Press 'Submit order' to finish and submit your order.

[Back to analysis choice](#) [Continue to summary](#)

9. [Notifications by e-mail](#) - you will receive a notification about each change in the status of the order,

10. Choose [payment method](#): bank transfer or Paypal.

11. [Choose results protocols delivery](#): download electronically from the database or also paper via mail

12. [Invoice should be sent](#): **Immediately (you gain access to results as they are being processed)** - the invoice is sent after the reception the samples into the lab, or **After completion of all analyses.**

13. Check your data and click [Continue to summary](#)

**Summary**

Review & submit

#	Sample	Sample type	Analysis	Sampling date
1	Benny   American Akita	buccal brush	MDR1 Multidrug resistance gene - nt230(del4), (autosomal recessive)	Jan 12, 2022

Note

Payment type: Bank Transfer

Do you request a free sampling kit? No

[Previous step](#) [Submit order](#)

14. Check your data and click [Submit Order](#).

When the payment arrive and results are prepared, customer get notification via email and it is possible to download protocols from the database.